

# Disparities Grant Data

Report Time Frame: February 2022

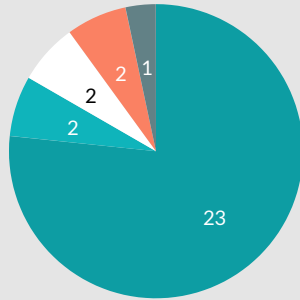
Responses: 30



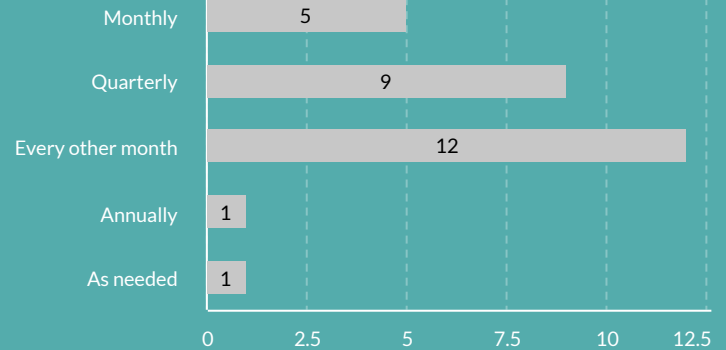
Prepared by:  
**Rene Dillard**

## Executive Director time and compensation

- paid, full time (76.67%)
- paid, part time (6.67%)
- volunteer, full time (6.67%)
- volunteer, part time (6.67%)
- when funding is available (3.33%)



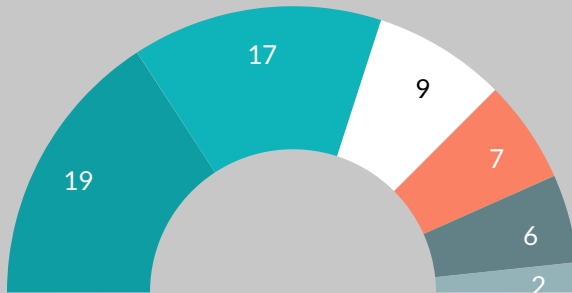
## Board of Directors meeting frequency



## Clinic Needs Assessment: Funding and Sustainability

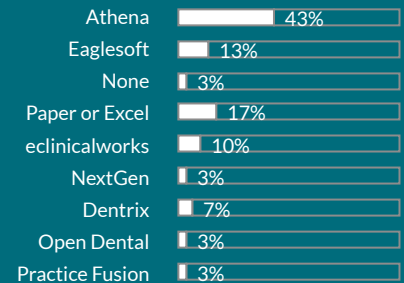
1-6 scale; 1 = where clinic needs the most support, 6 = where clinic is strongest

### Frequency of Categories rated 1 or 2



- Access to more non-government grant funding (foundations, corporate gr...)
- Expanding or cultivating your individual donor base (28.33%)
- Access to more public/government funding (15%)
- Help with grant reporting and data requests (11.67%)
- Help with grant research and/or grant writing (10%)
- Help with billing insurance or Medicare/Medicaid (3.33%)

## Electronic Medical Record Usage



## Clinic Challenges: Social Determinants of Health in rank order

- Increasing accessibility for patients (transportation, technology disparities, etc.)
- Expanding partnerships with other social service agencies and/or making more effective referrals
- Providing culturally-informed care, medical interpretation, translation of website/documents, etc. for specific populations
- Access to hands-on care coordination (e.g. health insurance navigators, health coaching, community health workers, case management, etc.)

## Board Effectiveness

(1-5 scale); Reporting percent rated 5 or "very effective" out of 30 respondents

Establishing Clinic and Governance Policies

16%

Ensuring organization is financially stable and can meet its annual budget goals

40%

Providing oversight and evaluation of Executive Director

23%

Serving as clinic ambassadors in your community

30%

# General Comments and Potential Growth Opportunities

## Advocacy

- Advocating for more financial assistance for dental care
- Keep presenting a collective voice
- Support the creation of a program to incentivize dentists to work in charitable clinics
- Advocate for state funding opportunities in addition to Safety Net funding
- Partner with NAFCC for legislative priorities and potential federal funding avenues
- Advocate for Charitable Clinic providers to be included in a state loan repayment. They are currently not eligible unless providing care to Medicare and Medicaid patients

## Communications

- Create a committee or task force that allows clinic staff to provide ongoing input on strategies or TCCN decisions
- Keep providing information on health care needs across TN
- Physical and online communications templates (flyers, newsletters, etc.)

## Networking

- More opportunities to connect with and learn from clinics of similar size and model
  - I.e. a virtual roundtable with opportunities to share lessons learned
- Annual Conference

## Funding

- Identify unrestricted funding sources for general operations and capacity building
- Locate new grant opportunities and do grant research
  - Reviewing grant applications and providing tips or feedback
- Facilitate collaborative funding opportunities with similar-sized clinics
- Training: Budget management in uncertain funding times
- Provide grant writing on behalf of clinics

## Growth

- Create a network or master log of medical personnel that need or want to volunteer at a clinic and connect them with a clinic
- Create tools to develop or grow individual donor base
- Staff and Board development training

## Other

- Training: Strategic Planning assistance for clinics
- Training: Volunteer recruitment strategies
- Data assistance- i.e. pulling data out of EMR, storytelling with data
  - clinical employee leadership training with a focus on HR skills
- Make a material difference and continue to be a valued partner by bringing resources, training, and collective bargaining to fees and services to help the sustainability of clinic members
- Training: Clinic succession planning
- Training: EMRs and EMR tech support

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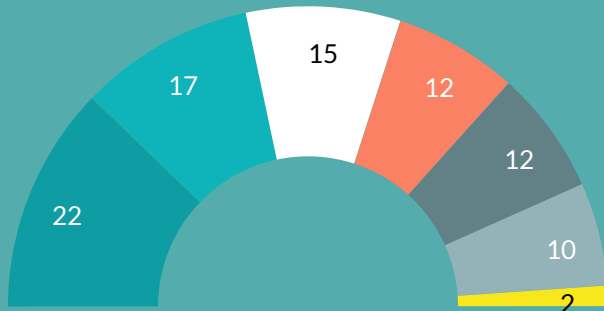


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## Clinic Needs Assessment: Direct Service/Patient Care

1-7 scale; 1 = where clinic needs the most support, 7 = where clinic is strongest

### Frequency of Categories rated 1-3



## Clinic Challenges:

### Operational/Administrative in rank order

- Marketing and communications activities (social media, PR, patient outreach, telling your clinics story, etc.)
- Support/training on data collection, management, and reporting (including implementing or improving the use of EMR systems)
- Recruitment and retention of medical providers
- Recruitment and retention of volunteers
- Staff and volunteer training/education on best practices, cultural competency, etc.
- Operational policies and procedures, standards of care, etc
- Strategic leadership and governance -- Executive training, board engagement, strategic planning, etc

We asked clinics to rank their strength overall in each category. Members are strongest in Wraparound services/Social Determinants of Health and weakest in Funding and Sustainability

