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Tennessee Charitable Care Network Conference

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On the road to health equity





When you think of “equity,”
what comes to mind?



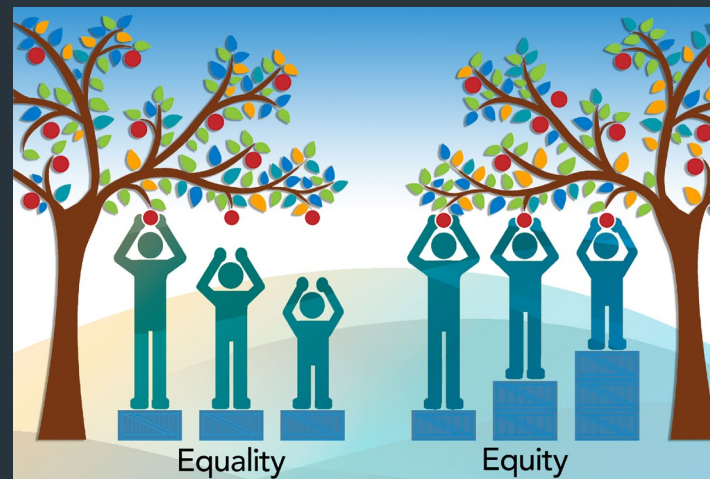
Equity vs. Equality

Equality

- Treat everyone the same

Equity

- Give everyone what they need based on their own situation... because we're **not** all the same!



Connection between Equity & Quality

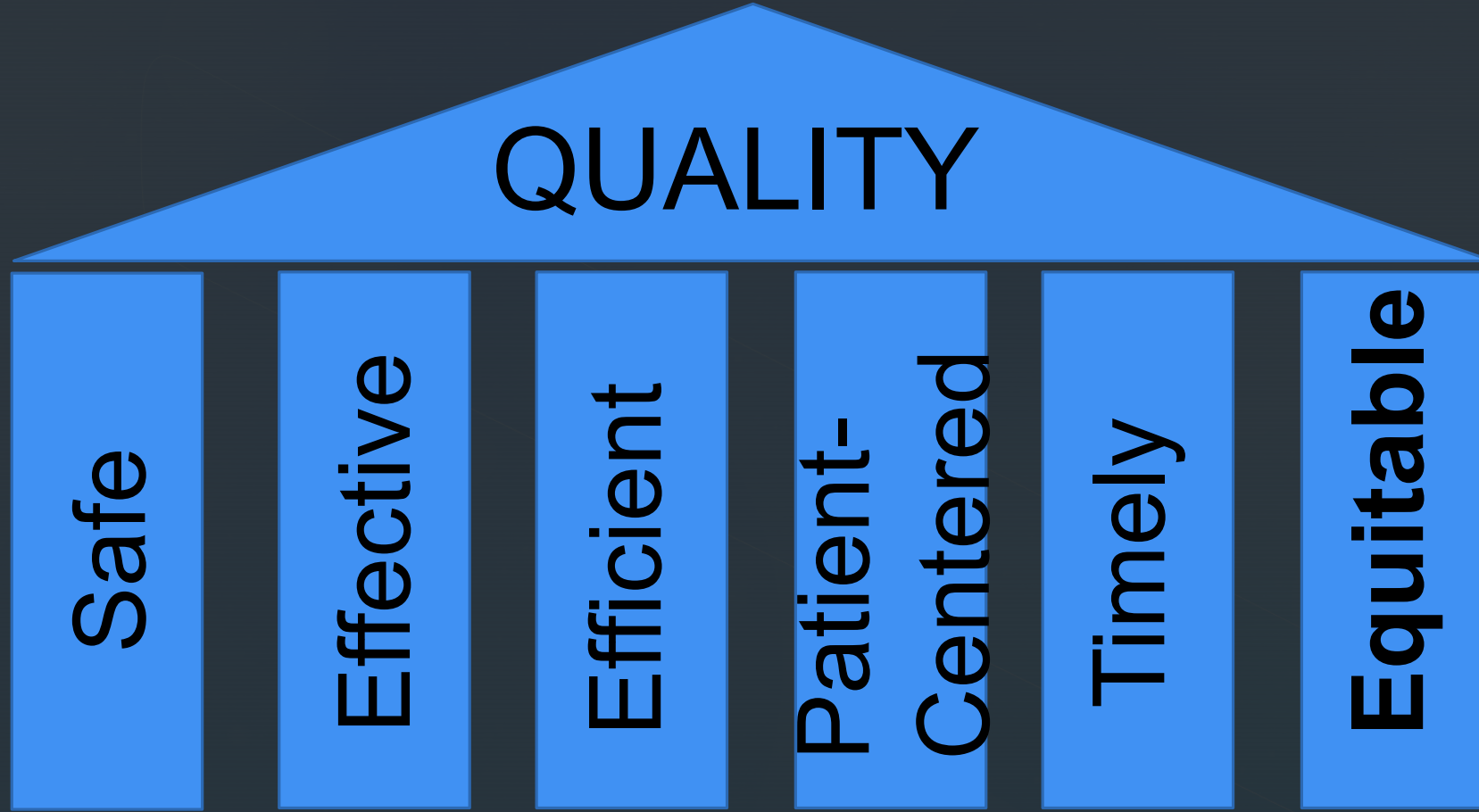


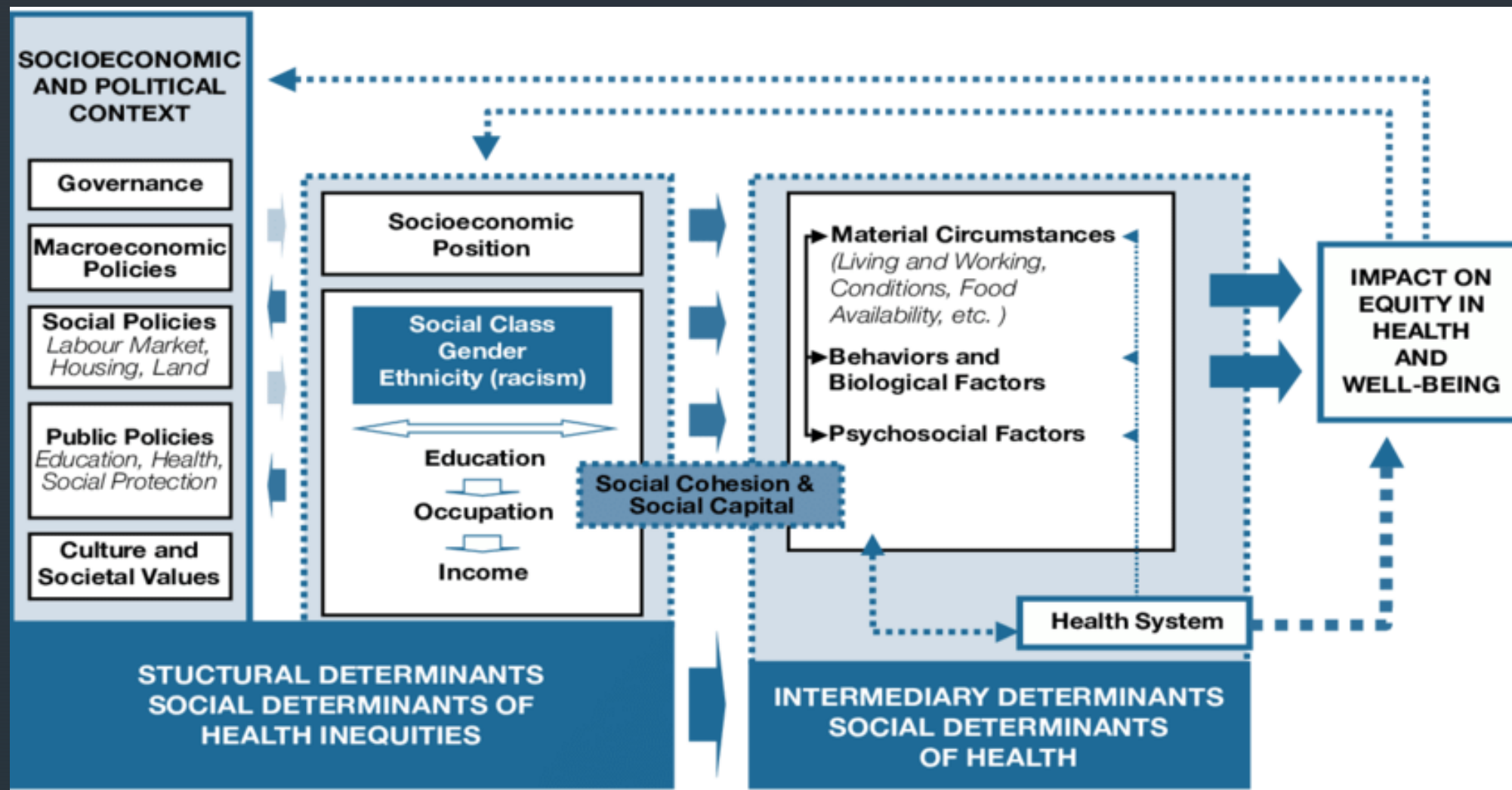
Figure 1

Social Determinants of Health

Economic Stability	Neighborhood and Physical Environment	Education	Food	Community and Social Context	Health Care System
Employment	Housing	Literacy	Hunger	Social integration	Health coverage
Income	Transportation	Language	Access to healthy options	Support systems	Provider availability
Expenses	Safety	Early childhood education		Community engagement	Provider linguistic and cultural competency
Debt	Parks	Vocational training		Discrimination	Quality of care
Medical bills	Playgrounds	Higher education		Stress	
Support	Walkability				
	Zip code / geography				

Health Outcomes

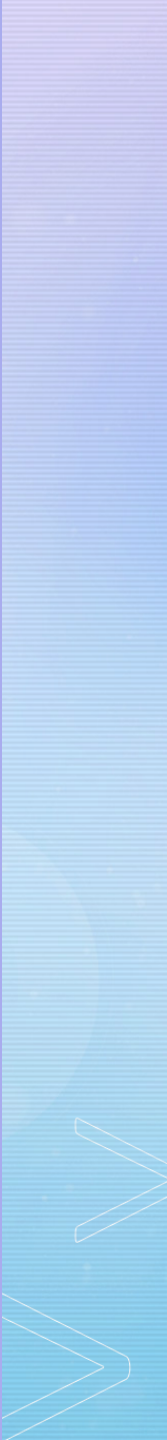
Mortality, Morbidity, Life Expectancy, Health Care Expenditures, Health Status, Functional Limitations



Source: World Health Organization. (2010). "A conceptual framework for action on the social determinants of health." Social determinants of health discussion paper 2. Geneva: WHO.



How would you characterize
your knowledge of the
Roadmap to Health Equity
Initiative?



Roadmap to Health Equity



Data Repository



Quality Improvement



Dashboard

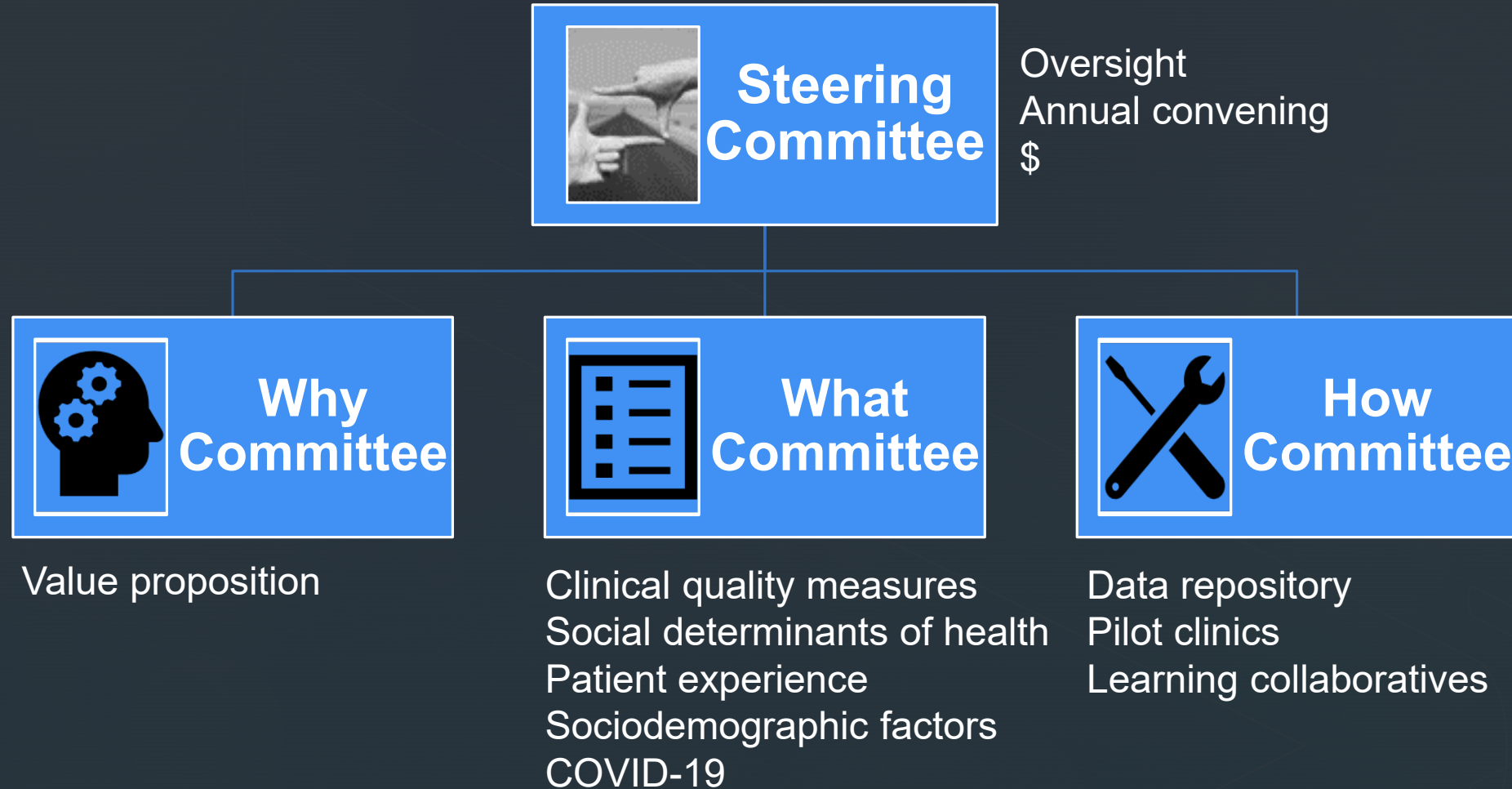


~ 50 Pilot FCCs



Learning Collaboratives

Roadmap Infrastructure



Roadmap to Health Equity

Clinical Quality Measures: Required

Measure	Definition
Screening for High Blood Pressure and Follow-up Documented	<i>Percentage of patients aged 18 years and older seen during the reporting period who were screened for high blood pressure AND a recommended follow-up plan is documented based on the current blood pressure reading as indicated.</i>
Controlling High Blood Pressure (140/90 mmHg)*	<i>Percentage of patients 18-85 years of age who had a diagnosis of hypertension and whose blood pressure was adequately controlled (140/90mmHg) during the measurement period.</i>

*for clinics providing ongoing care

Roadmap to Health Equity

Clinical Quality Measures: Optional

Measure [choose 1+]

Cervical cancer screening

Colorectal cancer screening

Breast cancer screening

Body Mass Index (BMI) screening and follow-up plan

Tobacco use: screening and cessation intervention

Unhealthy alcohol use: screening and brief counseling

Diabetes: Hemoglobin A1c testing

Diabetes: Hemoglobin A1c poor control

Hypertension: Improvement in blood pressure

Documentation of current medications in medical record

Influenza immunization

Avoidance of antibiotic treatment in adults with acute bronchitis

Roadmap to Health Equity

Sociodemographic Characteristics

REaL
DATA

Factor	Question	Response
Age	Taken from DOB	Year of Birth
Sex	What is your sex at birth?	Male Female
Race	What is your race? (More than 1 category is acceptable.)	American Indian or Alaska Native Asian Black or African American Native Hawaiian or Other Pacific Islander White
Ethnicity-Option 1	Are you Hispanic, Latino, or Spanish Origin?	Hispanic Not Hispanic
Ethnicity-Option 2 (preferred)	Are you Hispanic, Latino, or Spanish Origin?	No, not of Hispanic, Latino, or Spanish origin Yes, Mexican, Mexican American, Chicano Yes, Puerto Rican Yes, Cuban Yes, another Hispanic, Latino/a or Spanish origin

Roadmap to Health Equity

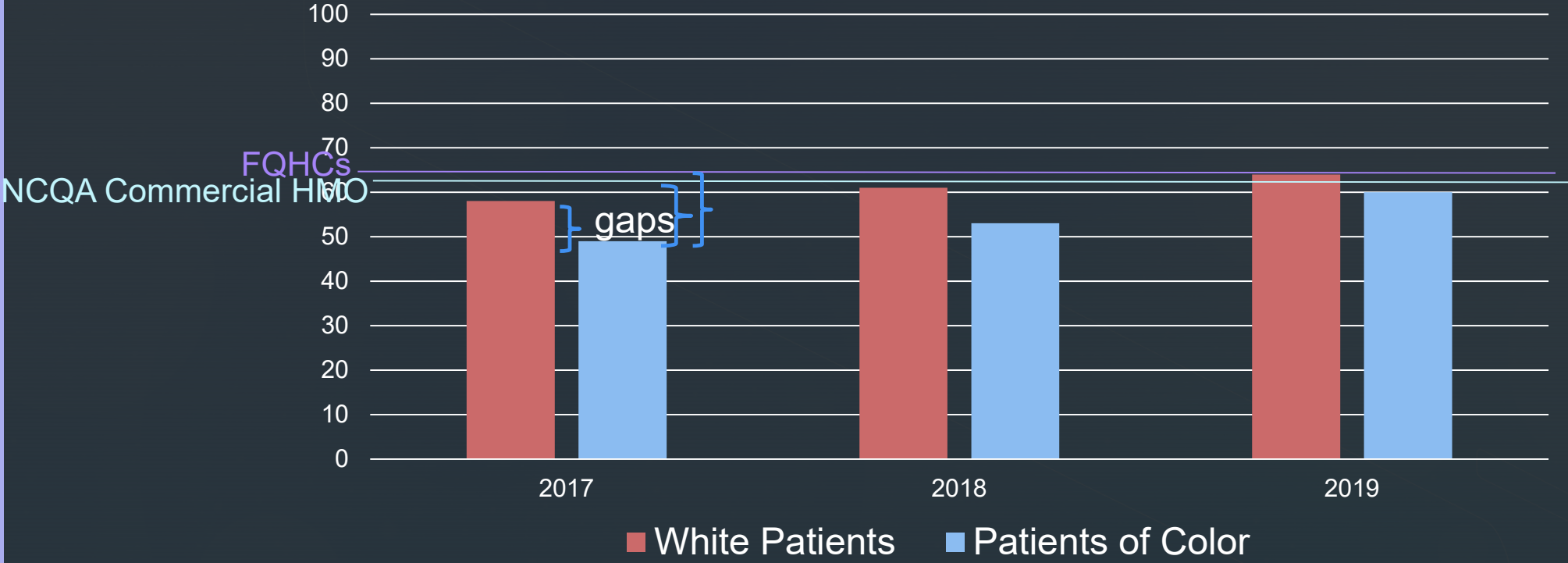
Sociodemographic Characteristics

Factor	Question	Response
Language	Do you speak a language other than English at home?	Yes [If Yes, What is the language? Spanish, Other (Write in)] No
	Would you like an interpreter?	Yes No
	How well do you speak English	Very well Well Not well Not all all
	What language do you feel most comfortable speaking with your doctor or nurse?	Spanish Other (write in)

REaL
DATA

Adopting an Equity Lens

Controlling High Blood Pressure



Taking the next step



- Take stock of where you're at.
- Get buy-in.
- Make equity an explicit priority.
- Develop structures and processes to identify where inequalities exist.
- Use data to design strategies to address gaps.
- Share results.
- Think outside of your clinic's walls...even beyond material resources to promote equity.

Join us on the Roadmap to Health Equity project!

Does your clinic regularly *collect and report on* clinical quality measures (e.g., A1c, blood pressure control)?



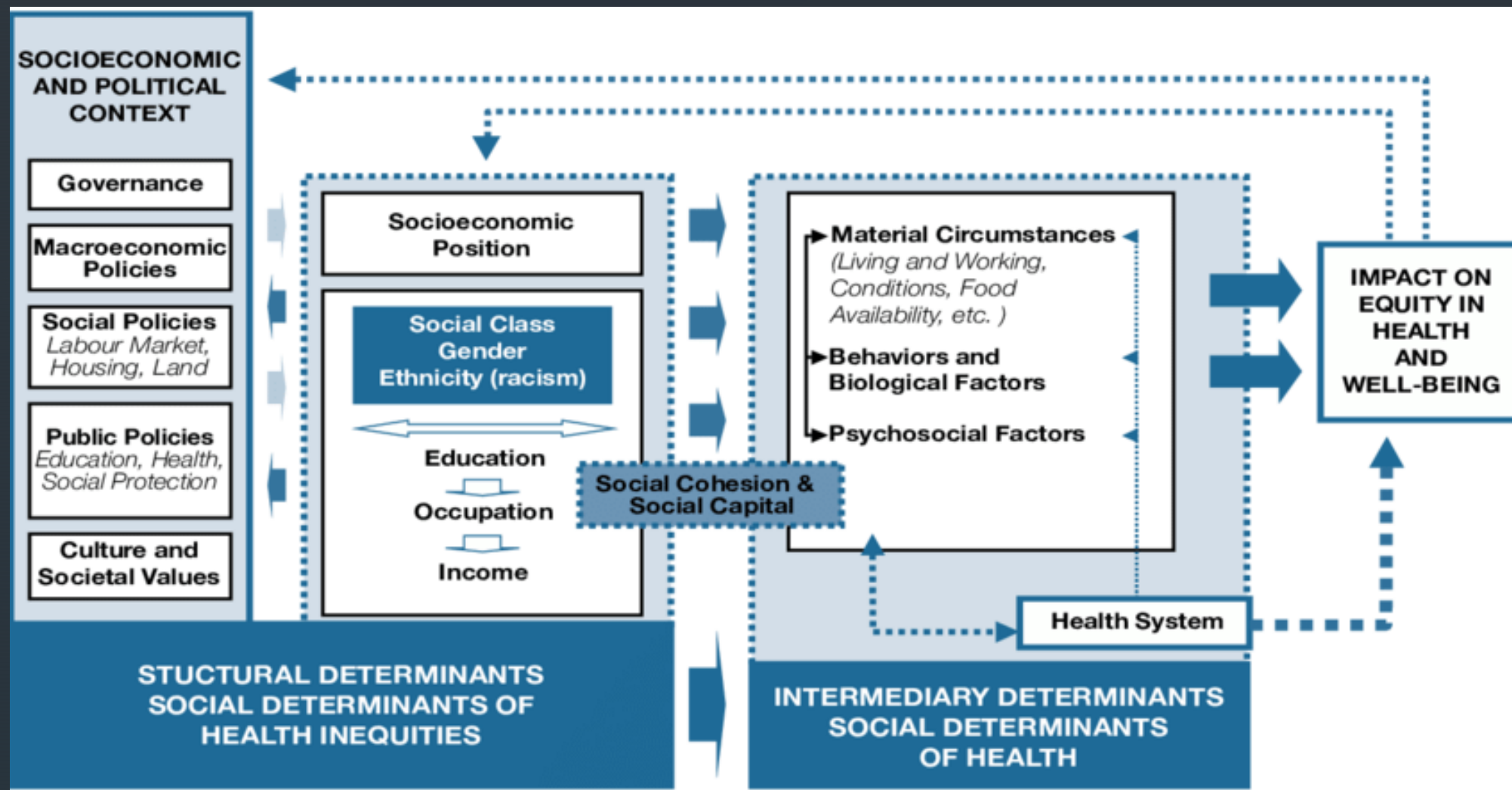
Does your clinic examine
clinical quality outcomes
based on REaL data?

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Why take the step?

HEALTH EQUITY MATTERS

- We have a responsibility to alleviate health inequalities.
- Understanding population differences helps us tailor our care for better outcomes for everyone.
- Sociodemographic data will be collected to illuminate health inequities.

HEALTH MATTERS

- Measuring sets a baseline from which we can improve how we serve our patients and communities.
- Understanding our work's outcomes and sharing best practices offers a path to improve patients' care.
- Our patients deserve the best care we can provide.

OUR WORK MATTERS

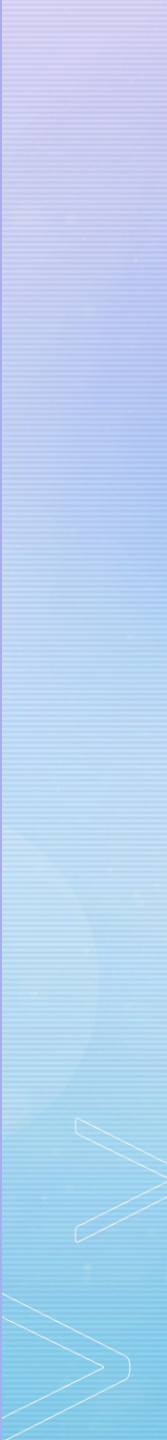
- Sustainability of the free and charitable clinic sector depends upon community investment and support.
- Stakeholders expect transparency from us in demonstrating the value and impact we provide.
- Sharing outcomes creates deeper stakeholder engagement and commitment.

Resources

- Roadmap to Health Equity:
 - <https://www.safetynetcenter.org/en/programs-and-projects/roadmap-to-health-equity/>
 - <https://www.nafcclinics.org/content/roadmap-health-equity>
 - Quarterly newsletter
- Institute for Healthcare Improvement www.ihl.org
- Community Toolbox www.ctb.ku.edu/en
- Unnatural Causes Policy Guide
https://unnaturalcauses.org/assets/uploads/file/UC_PolicyGuide.pdf
- CDC Healthy Communities Program (archive)
www.cdc.gov/nccdphp/dch/programs/healthycommunitiesprogram/



Questions?

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- 



What is your clinic doing
(or would like to do) to
promote equity?

