

Social Worker/Case Manager Job Description

We are currently seeking a part-time (20 hours a week) Social Worker to join our team. As an advocate and case manager, you will play a crucial role in helping individuals enhance their capacities and coping mechanisms, improving their daily lives and experiences. Within specified standards and timescales, you will provide valuable support and guidance, fostering positive change and contributing to the well-being of our community. If you are a compassionate professional with expertise in social work, we invite you to apply for the position of Social Worker and become part of our team dedicated to making a meaningful impact in people's lives.

Responsibilities

- Plan, coordinate, manage, and implement support to help clients deal with difficulties and overcome dependencies
- Interview service users and assess their current condition, needs, strengths, and weaknesses
- Address each case as a family unit and set tailored, measurable goals
- Monitor and evaluate clients' progress and modify treatment plans accordingly
- Offer information and counseling on the best course of action during sessions
- Maintain accurate records and report on clients' status
- Attend case conferences and provide evidence to legal and law enforcement community partners
- Cooperate with multidisciplinary teams
- Refer clients to community services to help them in their healing journey
- Priority Setting
- Perseverance
- Ethics and Values
- Knowledge of computer programs and office equipment used daily
- The skill to manage one's own time
- The skill to use problem-solving techniques in daily work
- Introduce clients to mental wellness and work with clinic providers to make referrals as clients are comfortable to agree to mental wellness services.

Requirements

- Proven work experience as a Social Worker
- Working knowledge of social theories and practices
- Social perceptiveness and empathy
- Ability to build and maintain professional helping relationships
- Ability to relate and communicate with diverse populations and groups
- Resilience, along with the ability to assess situations
- Willing to submit to background checks
- MS degree in social work (MSW) and licensed (LCSW)
- Ability to become credentialed for billing insurance for services rendered

- insurance enrollment, benefits
- coordinating with insurance case management for complex patients
- follow up for CSS referrals/ status vs applying for Erlanger financial aid
- SS disability applications, benefits
- Housing and transportation resources/ referrals
- making referrals for medicolegal partnerships, CPS case follow-ups
- case management for children with behavioral health needs (like if a preschooler is about to get kicked out of preschool for violence, and they need parenting classes, counseling for the child, med management eval, to communicate with the preschool, ...I could see myself delegating that legwork to an LCSW)
- do counseling, obviously
- offer himself/herself as the patient-complaint recipient and work on making the patient happy, and figure out what the provider could do or not do to help.
- parenting classes, esp for children with ADHD. Any other topic parents would be willing to admit they need help with.
- learn some basic child life skills (I guess a real child life specialist needs 600 hours of working in the child life world)

Send all inquiries to: Dr. Rachel Tolliver, DNP,
r.tolliver@lifespringcommunityhealth.org