TCCN
TENNESSEE CHARITABLE CARE NETWORK

Better Data. Better Workflows. Better Care.

Improving Cardiovascular Outcomes Through EHR Best Practices

ABOUT THE PROJECT

The Tennessee Charitable Care Network (TCCN), with funding from the Tennessee Department of Health (TDH), implemented a nine-month initiative to strengthen cardiovascular care in Tennessee's free and charitable clinics. Working with four member clinics, the project focused on practical strategies to improve electronic health record (EHR) use, standardize clinical workflows, and support evidence-based care for uninsured and underserved patients.

AT A GLANCE

4 Participating clinics

2 Pilot approaches

9 Months of collaboration

PARTICIPATING CLINICS

GOAL

Identify, test, and share practical EHR strategies that help free and charitable clinics improve cardiovascular screening, assessment, and documentation while supporting sustainable, high-quality care.

PILOT APPROACHES

Cholesterol & Cardiovascular Risk

Standardized screening and evaluation processes, including use of EHR tools to support ASCVD risk assessment and clinical decision-making.

Social Drivers of Health (SDOH)

Structured screening and documentation workflows to help clinics identify patient needs and connect patients with appropriate support.

KEY LESSONS

Start with existing workflows

Identify documentation gaps and opportunities for improvement before adding new processes.

Make expectations repeatable

Use SOPs, templates, and structured EHR fields to promote consistent care.

Pilot and refine

Test changes on a manageable scale and gather staff feedback.

Plan for sustainability

Integrate successful changes into onboarding, training, and ongoing quality improvement.

EXPLORE THE RESOURCES

The project produced a collection of reports, tools, templates, and training materials to help other clinics adopt and sustain EHR best practices for cardiovascular care.

Download the Full Resource Toolkit
Visit tccnetwork.org/cardiovascular-ehr-best-practices

RESOURCES INCLUDE:

- Final project report and recommendations
- Standard operating procedures and templates
- Standard operating tools for blood pressure, cholesterol, and SDOH screening.
- EHR training and onboarding materials
- Implementation resources and more

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